

Dear clients of XENION,

due to the spreading of Corona virus and the recent changes in the public sphere, we would like to inform you about how we will be able to offer you save counseling and therapy during these times.

Because of the high risk of infection, we can only offer face to face appointments at Paulsenstraße 55/56 in specific cases from 16th of March onwards. In those cases the client will have to call to make an appointment beforehand.

No appointments at Paulsenstr. 55/56 are possible, however, if you:

- a) have you been in one of the regions at risk* in the last 14 days. You can find the regions at risk on the website of [Robert Koch Institut \(RKI\)](#).
- b) have been in contact with a person that has been tested positive.
- c) the contact to a positively tested person has taken place within the last 14 days.
- d) if you have any symptoms yourself.
- e) if your current residence has been put under quarantine.

For those of you that are already receiving therapy or social counseling with us, we offer video-based sessions with interpreters. Your social worker or therapist will get in touch with you about that.

You can contact us by phone. Our current office hours are Monday to Friday, 10 am to 4 pm.

XENION Psychosoziale Hilfen für politisch Verfolgte e.V.

Paulsenstr. 55-56

12163 Berlin-Steglitz

phone: 030 3232933

Or you can contact us via e-mail: info@xenion.org

The [Flüchtlingsrat Berlin](#) has published information concerning the corona pandemic in several languages, that can be forwarded to interested parties: ([farsi](#), [arabisch](#), [deutsch](#), [tigrinya](#), [italienisch](#) und [englisch](#)).

We wish you all the best, stay healthy!

Best regards, your XENION team